Privacy Policy

This privacy policy applies to all products and services provided by **Spot Parking** (hereby referred to as “Service Provider”), including but not limited to mobile applications, web applications, administrative portals, and APIs (collectively referred to as “Applications”). These services are provided as Free or Paid offerings and are intended for use “AS IS.”

Information Collection and Use

The Applications collect information when you interact with them. This information may include, but is not limited to:

- Your device’s Internet Protocol address (e.g., IP address)
- The pages, screens, or endpoints you access, including timestamps and time spent
- The operating system and browser or app version you are using
- Device type and unique device identifiers
- Geolocation data (as described below)
- Interaction data such as clicks, scrolls, and navigation events

The Service Provider ensures that all collected data is handled in accordance with SOC 2 principles, including security, confidentiality, and privacy.

Use of Collected Information:

- **Geolocation Services:**

  Location data is used to provide personalized content, relevant recommendations, parking enforcement functionalities, and location-based services.

- **Analytics and Improvements:**

  Aggregated and anonymized data is used to improve performance, monitor usage, enhance features, and detect issues across all Applications.

- **Third-Party Services:**

  Anonymized and aggregated data may be shared with trusted third-party vendors to

enhance services or to provide analytics support, under strict confidentiality agreements aligned with SOC 2 principles.

All data is encrypted in transit and at rest, and access is restricted to authorized personnel only.

Third-Party Access

Only aggregated, anonymized data is periodically transmitted to external services to aid the Service Provider in improving its Applications and offerings.

The Service Provider ensures that all third-party providers maintain compliance with SOC 2 principles regarding confidentiality, integrity, and security.

Spot Parking utilizes third-party services that may have their own Privacy Policies. Key third-party services include, but are not limited to:

- Google Play Services
- Mapbox
- Apple Developer Services (if applicable)
- Hosting Providers (e.g., AWS, Vercel)

Users are encouraged to review the Privacy Policies of these third parties.

Data Security

The Service Provider is committed to safeguarding your information through industry-standard security measures, including:

- Encryption at rest and in transit
- Secure data storage
- Role-based access controls
- Regular security audits and vulnerability assessments

- Compliance with SOC 2 security, availability, and confidentiality requirements

Access to data is strictly limited to authorized personnel, and all access activities are logged and monitored.

Data Retention Policy

The Service Provider retains User Provided data for as long as necessary to deliver services and for a reasonable period thereafter.

When data is no longer required, it is securely deleted in accordance with SOC 2 confidentiality and privacy principles.

Users may request deletion of their data by contacting support@spotparking.app.

Incident Response

In the event of a security incident or data breach, the Service Provider follows a documented Incident Response Plan to mitigate, resolve, and notify affected users promptly, as required by applicable laws and regulations.

Changes to This Privacy Policy

This Privacy Policy may be updated from time to time to reflect changes to services, regulations, or internal practices.

The Service Provider will notify users of material changes through appropriate channels.

Continued use of the Applications after changes have been posted constitutes acceptance of the updated policy.

This policy is effective as of **October 15, 2024**.

Contact Us

If you have any questions regarding privacy, data protection, or SOC 2 compliance, please contact Spot Parking at:

📧 **support@spotparking.app**